To: Jaskulski, Shalva  
  
cc: Kaur, Quanah; Weston, Girisha; Ansaldi, Tamatoa  
   
Subject: Servicing & Loyalty Open Audit Issues / Action Plans Summary as of 01.02.23  
   
  
Please find the Outstanding Audit Issues/Action Plans Summary as of January 2, 2023 (attached).  
  
When actions have been completed, please provide the supporting evidence to close the action. Email evidence to Ted Jung.  
  
Should you need to revise the target completion date, please send an email to Internal Audit DH, or designee, noting the revised date, reason for the delay and interim action to mitigate risk, as applicable.  
  
Please note: Target Date extensions will need to be approved by the respective Division Head, via email.

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| --- | --- | --- | --- | --- | --- | --- | --- |
| **High-level Status** | | | | | | | |
| Issue # Ref | Target Date | 1st Revised Target Date | 2nd Revised Target Date | 3rd Revised Target Date | Revised Target Date | Audit Name | Brief Description |
| 1.0 | 02.28.21 | 09.30.21 | 03.31.22 | 06.30.22 | 12.31.22 | Payment Processing | Payment Processing 1-85 Action Details |